Hamilton Golf Club 170 Rippon Road Hamilton Vic 3300 P 55712644

Email: admin@hamiltongolfclub.com.au



Direct Debit Request

Request and Authority to debit	Your Surname or company name			
	Your Given names or ABN/ARBN"you"			
	request and authorise Hamilton Golf Club Inc. User ID 461826 to arrange a debit to your nominated account to pay for Hamilton Golf Club Membership .			
	This debit or charge will be arranged by Hamilton Golf CLub 's financial institution and made through the Bulk Electronic Clearing System Framework (BECS) from <i>your</i> nominated account and will be subject to the terms and conditions of the Direct Debit Request Service Agreement.			
Amount of debit	Any amount Hamilton Golf Club , has deemed payable by <i>you</i>			
	OR			
	The amount specified in the invoice we have sent you, for payment on a due date			
	OR			
	\$[] [monthly/quarterly/annually/other] continuing until [end date/cancellation].			
Your account to be	Name/s on account			
debited	Financial institution name			
	BSB number (Must be 6 Digits) -			
	Account number			
Your contact details	Address:			
	Email:			
	Phone:			
	The address/email [please choose one] above is the best way for us to write to you.			
Confirmation	By signing and/or providing us with a valid instruction in respect to your Direct Debit Request you confirm that:			
	you are authorised to operate the nominated account; and			
	 you have understood and agreed to the terms and conditions set out in this Request and in your Direct Debit Request Service Agreement. 			
Your Signature	Signed in accordance with the account authority on your account:			
	Signature:			

	Contact details: As above
Second account signatory (if required)	Signed in accordance with the account authority on your account:
	Signature:
	Name:
	Address:
	Email:
	Phone:
Signing for a company	You must be authorised to sign on behalf of the company AND you must have authority to operate the Company's bank account.
	Signature of duly authorised officer:
	Position held:
	Name:
	Address:
	Email:
	(Notices will be sent to this email address)
	Phone:
	<u>Date: / /</u>
	Second company signatory (if required)
	Signature of duly authorised officer:
	Position held:
	Name:
	Email:
	Date: / /

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Direct Debit Request Service Agreement



This is your Direct Debit Service Agreement with **Hamilton Golf Club, User ID 461826 & ABN 35536540375 (the Debit User)**. It explains what your obligations are when undertaking a Direct Debit arrangement with us. It also details what our obligations are to you as your Direct Debit provider.

Please keep this agreement for future reference. It forms part of the terms and conditions of your Direct Debit Request (DDR) and should be read in conjunction with your DDR authorisation.

Definitions

account means the account held at *your financial institution* from which *we* are authorised to arrange for funds to be debited.

agreement means this Direct Debit Request Service Agreement between *you* and *us*.

banking day means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.

debit day means the day that payment by you to us is due.

debit payment means a particular transaction where a debit is made.

Direct Debit Request means the written, verbal or online request between *us* and *you* to *debit funds from your account*.

us or **we** means **Hamilton Golf Club Inc** (the Debit User) **you** have authorised by requesting a *Direct Debit Request*.

you means the customer who has authorised the *Direct Debit* Request.

your financial institution means the financial institution at which you hold the *account* you have authorised us to debit.

Debiting your account

- 1.1 By submitting a *Direct Debit Request*, you have authorised us to arrange for funds to be debited from your account. The *Direct Debit Request* and this agreement set out the terms of the arrangement between us and you.
- 1.2 We will only arrange for funds to be debited from your account as authorised in the *Direct Debit Request*.

or

We will only arrange for funds to be debited from your account if we have sent to the address nominated by you in the Direct Debit Request, a billing advice which specifies the amount payable by you to us and when it is due.

1.3 If the *debit day* falls on a day that is not a *banking day, we* may direct *your financial institution* to debit *your account* on the

	following banking day. If you are unsure about which day your account has or will be debited you should ask your financial institution.				
2. Amendments by us	We may vary any details of this agreement or a Direct Debit Request at any time by giving you at least fourteen (14) days written notice sent to the preferred email or address you have given us in the Direct Debit Request.				
3. How to cancel or change direct debits	 You can: (a) cancel or suspend the Direct Debit Request; or (b) change, stop or defer an individual debit payment at any time by giving us at least 14 days notice. To do so, contact us at Hamilton Golf Club Inc, 170 Rippon Road Hamilton Vic 3300 or by telephoning us on 55712644 during business hours; You can also contact your own financial institution, which must act promptly on your instructions. 				
4. Your obligations	4.1 It is <i>your</i> responsibility to ensure that there are sufficient clear funds available in <i>your</i> account to allow a <i>debit payment</i> to be made in accordance with the <i>Direct Debit Request</i> .				
	 4.2 If there are insufficient clear funds in your account to meet a debit payment: (a) you may be charged a fee and/or interest by your financial institution; (b) we may charge you reasonable costs incurred by us on account of there being insufficient funds; and (c) you must arrange for the debit payment to be made by another method or arrange for sufficient clear funds to be in your account by an agreed time so that we can process the debit payment. 4.3 You should check your account statement to verify that the amounts debited from your account are correct. 				

5	Dispute	5.1	If you believe that there has been an error in debiting your account, you should notify us directly on Hamilton Golf Club Inc 170 Rippon Road Hamilton VIC 3300 email admin@hamiltongolfclub.com.au Alternatively you can contact your financial institution for assistance.		
		5.2	If we conclude as a result of our investigations that your account has been incorrectly debited we will respond to your query by arranging within a reasonable period for your financial institution to adjust your account (including interest and charges) accordingly. We will also notify you in writing of the amount by which your account has been adjusted.		
		5.3	If we conclude as a result of our investigations that your account has not been incorrectly debited we will respond to your query by providing you with reasons and any evidence for this finding in writing.		
6.	Accounts	You should check:			
			(a)	with your financial institution whether direct debiting is available from your account as direct debiting is not available on all accounts offered by financial institutions.	
			(b)	your account details which you have provided to us are correct by checking them against a recent account statement; and	
			(c)	with your financial institution before completing the Direct Debit Request if you have any queries about how to complete the Direct Debit Request.	
7.	Confidentiality	7.1	your reaso abou agent any u	will keep any information (including your account details) in Direct Debit Request confidential. We will make anable efforts to keep any such information that we have at you secure and to ensure that any of our employees or at who have access to information about you do not make inauthorised use, modification, reproduction or disclosure at information.	
		7.2	We w	vill only disclose information that we have about you:	
			(a)	to the extent specifically required by law; or	
			(b)	for the purposes of this <i>agreement</i> (including disclosing information in connection with any query or claim).	
8.	Contacting each other	8.1	-	wish to notify us in writing about anything relating to this ement, you should write to	
			Hamilton Golf Club Inc, 170 Rippon Road Hamilton Vic 3300 Attention Manager		
		8.2	We will notify you by sending a notice to the preferred address or email you have given us in the Direct Debit Request.		
		8.3		notice will be deemed to have been received on the nd banking day after sending.	